

## We Pride Ourselves in Keeping You Informed & Exceeding Your Expectations

Effective communication with your attorney is paramount. Loyal clients are satisfied clients, and satisfied clients are the foundation of David J. Chesnut P.A.

At David J. Chesnut, P. A. we take pride in our open lines of communication with you and encourage you to ask questions and voice concerns. We believe that our success lies in our sincere understanding that clients must be able to reach their attorney and team members, for whom they depend upon for guidance and advice.

Our desire is to make it as convenient as possible to respond to your needs and concerns.

### We guarantee that when retaining David J. Chesnut P.A.:

- The client will be provided a team-meeting schedule for the first several months of their representation.
- The 1st month, the support team will talk weekly with the clients, gathering data, listening to how the legal matter has affected your life and updating the file on your progress. This can happen in the office or by phone.
- We listen to you and develop a plan that is action-based and focused on goal setting over the course of your representation
- Mr. Chesnut will always be available to talk personally to each client, and return client calls on the same business day or following morning. You will have his full attention, the file in front of him and he can talk to you about the progress of your case.
- In-person or phone appointments for a “team meeting” may be scheduled at any time to discuss the progress of a case, discuss your questions or concerns and to make ensure your case is proceeding properly.
- While we cannot guarantee the outcome of your case, we believe that David J. Chesnut P.A. will treat you, the client, with the understanding, fairness, and respect you deserve.

David J. Chesnut P. A. is privileged to have the opportunity to serve you, we pledge our commitment to quality service and to making certain; we deliver what we have promised.



**David J. Chesnut, P.A.**

When Experience Matters